

Racial Harassment

Reviewed April 2007

We are committed to tackling racial harassment. Anyone found committing racial harassment is in breach of their tenancy conditions and we will take action against their tenancy.

We recognise that racial harassment is a serious problem. If you or a member of your family are experiencing racial harassment, we will investigate it thoroughly and do all we can to stop it.

A racist incident is any incident perceived to be racist by the victim or any other person.



Harassment not only includes physical attacks on persons and damage to property, but also verbal abuse and other behaviour which deprives people of the peaceful enjoyment of their homes on the grounds of racial origin.

Should you be subjected to ANY form of racial harassment, please contact us and report the incident.

What we can do to help

- ✓ We will treat any complaint of racial harassment as a serious complaint and a Housing Officer will speak to you on the same day you make your complaint.
- ✓ We will remove any offensive graffiti and repair any damage to your property as a priority.
- ✓ Additional re-housing points are available to those suffering racial harassment who need another home.
- ✓ We will take action against those who are committing racial harassment. This could include:
 - Injunction proceedings
 - Possession proceedings
 - Working in partnership with Police to pursue criminal action
 - Working with the Community Safety Partnership to obtain an ASBO.
- ✓ We will liaise with all appropriate partners to ensure that those experiencing racial harassment receive appropriate support and that those who commit racial harassment are dealt with quickly and effectively.

Racial Harassment (continued)

Putting things right

We always try to provide the best service that we can. However, if you are not happy, please tell us.

You can do this by writing to us or by completing a Complaints Form. These are available from our office or can be downloaded from our Website

www.bromyrdin.co.uk

Bro Myrddin Housing Association

Cillefwr Industrial Estate

Johnstown

Carmarthen SA31 3RB

Getting Help

A member of our Housing Team will be available to speak to you:

Monday to Thursday 8.30am to 4.30pm and Friday 8.30am to 4.00pm

Tel. 01267 232714 Fax. 01267 238107

Email. info@bromyrdin.co.uk

Or visit our website at www.bromyrdin.co.uk



This leaflet is available in Welsh and can be provided in large print, Braille, Moon, audio and other languages on request.



Approved by Bro Myrddin Residents' Forum